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"EXPERTA-HAFTTECHNIK-GMBH-&-CO-KG".DWPI,TDBD,EPAB,JPAB,USPT,PGPB.	
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DATE: Thursday, September 19, 2002 [Printable Copy](#) [Create Case](#)

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L6: Entry 10 of 18

File: USPT

Oct 9, 2001

DOCUMENT-IDENTIFIER: US 6301462 B1

TITLE: Online collaborative apprenticeship

Detailed Description Text (18):

Learn by doing online modules 312 can present learners with tasks to enhance the acquisition of skills and knowledge. Tasks can include problem solving, constructive activities such as building a business case and other cognitive artifacts. Collaborative online apprenticeship provides access to tools for permitting each learner to accomplish the goal of a learning exercise in a way most productive to that particular learner. Online research, online experts and online text books can be searched and utilized as reference material.

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L6: Entry 12 of 18

File: USPT

Apr 24, 2001

DOCUMENT-IDENTIFIER: US 6223165 B1

TITLE: Method and apparatus to connect consumer to expert

Detailed Description Text (23):

providing a server unit with the ability to store the names or identification of two or more experts, said experts coded by one or more expert characteristics, said server having the ability to detect which experts are online;

Detailed Description Text (28):

providing a server unit with the ability to store the names or identification of two or more experts, said experts coded by one or more expert characteristics, said server having the ability to detect which experts are online;

Detailed Description Text (45):

Useful expert characteristics that can be displayed visually include, but are not limited to: the expert's quality (rating) score, whether the expert is online now, or how long until he will be; whether the expert has a separate phone line, and whether it is busy or not.

Detailed Description Text (49):

In another embodiment, the display is a map either of geography, system or building architecture or any type of display where experts are, at that time, located or qualified in. The map and expert symbols on it is continually updated to see who is online and/or their exact or general location. The size of the symbol used for each expert is adjusted as the number of experts online increases so each can be displayed. Optionally the zoom function allows better viewing of crowded regions of the map.

Other Reference Publication (29):

Cynthia Hodgson, "Online Expert Databases & Services", Econtent, Dec. 1999, p. 48-53.*

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L6: Entry 14 of 18

File: USPT

Jan 19, 1999

DOCUMENT-IDENTIFIER: US 5862223 A

TITLE: Method and apparatus for a cryptographically-assisted commercial network system designed to facilitate and support expert-based commerce

Detailed Description Text (72):

After the end user has been authorized to enter the system, he either selects an expert from the list of experts generated by central controller 200 as described in the asynchronous embodiment (FIGS. 6, 7, 8 and 9) or selects an expert as described in the interactive selection embodiment (FIGS. 15 and 16) at step 1740. Once an expert has been selected, central controller 200 assigns message window 170 to the end user. If additional security is required, the end user may be required to provide a password to central controller 200 prior to gaining admittance to message window 170. If the selected expert is not online, central controller 200 sends a message to the expert (via e-mail, telephone, beeper, fax, etc.) stating that an online session is available at step 1750. If central controller 200 does not receive a response within a predetermined time (usually specified in criteria 117) central controller 200 sends a message to the end user and allows him to select another expert. Once the end user enters message window 170, a signal is sent to central controller 200 to begin tracking message window time for billing based on the access to the expert at step 1760.